



AF/3639
JRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Packet No. 8598

Application of:

BOLAND, K. et al.

Serial No. 09/735,835

Filed: December 13, 2000

For: **INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REQUEST FOR EXTENSION OF TIME

Sir:

With reference to the above-entitled application, and pursuant to 37 CFR 1.136(a), Applicant(s) hereby respectfully petitions the Commissioner of Patents and Trademarks to extend the time for response to the Official Action dated May 19, 2005, for one month from August 19, 2005 to September 19, 2005.

Please charge the fee for this Petition to the account of NCR Corporation,
Deposit Account No. 14 0225.

09/26/2005 SFELEKE1 00000010 140225 09735835

02 FC:1251 120.00 DA

Respectfully submitted,

James M. Stover
Reg. No. 32,759

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CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 9-19-2005.

By: Sallie Spicer
Name: Sallie Spicer